This document has been created by the Office for Clinical Research (OCR) to assist clinical research staff with Epic training/issues/questions/concerns.

**TRAINING**

1. Contact your Epic Super User for training or education. A list of your departments Super Users can be found ….
2. Review Training information at the Epic SharePoint site below <https://emory.sharepoint.com/sites/EPIC/SitePages/Training.aspx>.

**QUESTIONS OR CONCERNS**There are several options to address questions or concerns regarding Epic.

1. Contact **Emory Healthcare 8-HELP** by calling 404.778.4357.
2. In Epic, click on the “Submit PRD Issue” button on the tool bar

3. On the **Epic SharePoint** site <https://emory.sharepoint.com/sites/EPIC> and scroll to the bottom, view the section below.
4. In Emory VDT/Workspace, and logging on the **Emory Healthcare Intranet**, at the bottom of the page, it will indicate Support Information.



1. Also, in **Emory Healthcare Intranet**, click “**IS SERVICES & SUPPORT**” tab > Report a Problem > Application.

