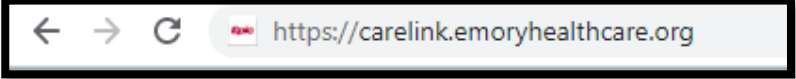









How to Log-In- Research

Steps to Log-In:

<p>1 Select or copy/paste this URL into a browser such as Chrome: https://carelink.emoryhealthcare.org Note: Internet Explorer is not supported</p>	 <p><i>Recommend saving as a favorite</i></p>
<p>Supported Operating Systems</p> <ul style="list-style-type: none"> • Google Chrome - version 88 or above • Microsoft Edge – version 88 or above • Mozilla Firefox - version 78 or above • Apple Safari - version 14 or above 	<p>Not Supported Operating Systems</p> <ul style="list-style-type: none"> • Internet Explorer
<p>2 Enter User ID = Enter your N number that you use to log into Epic</p>	
<p>3 Enter Password= Enter your password you usually use to log into Epic. Select Log In</p>	
<p>6 Set up Two-Factor Authentication (2FA) Choose Your Authentication Method</p> <p>Emory recommends DUO however any 2FA authentication vendor will do. Reminder! you will want to open your 2FA application (app)</p>	

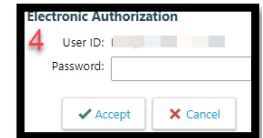
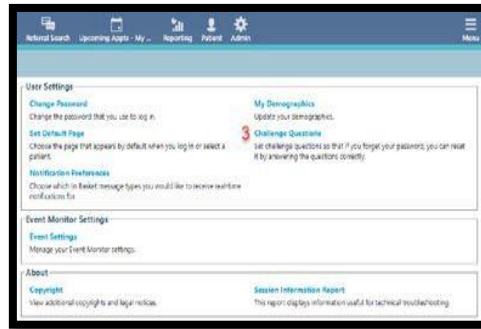
<p>7</p>	<p>Set up account Open up your 2FA Application and follow the instructions for setting up account.</p> <p>Note: The screenshot is an example of Mobile App</p>	
<p>8</p>	<p>Enter Passcode Displayed from your 2FA Application</p> <p>Select "Verify"</p>	
<p>9</p>	<p>A reset code will appear on this view. Recommendation: You write down the code. You may need it in the future.</p> <p>Select "Finish"</p>	
<p>10</p>	<p>Review Terms and Conditions.</p> <p>Select "Accept"</p>	
<p>11</p>	<p>To Log Out-select the <i>Log Out</i> icon Top Right</p> <p>Reminder: Job Aids and Quick Start Guides are located under "Quick Links"</p>	

Recommendation: Set up Password Challenge Questions

Easy as 1-2-3-4

Set challenge questions so that if you forget your Emory Healthcare Link login password, you can reset it by answering the questions correctly.

Click on **Menu>Settings>Challenge Questions**. Enter you current Emory Healthcare Link password & click **Accept**



- Under the Questions column, click on the magnifier glass to populate s drop down list of questions.
- Left click to select a question. You are taken back to the Challenge Set up Screen.
- In the answer column, type your answer to the selected question.
- Click on the magnifier glass of the second question and select your desired question. Click accept and enter the answer.
- Click Accept

You have now completed the set up questions for Emory Healthcare Link password reset.

Reminder! Your Site Administrator can re-set your password.

October 2023